

Dataweavers Order Form

Customer Details

Company Name		Customer Contact	
Formation State		Role	
State ID / company no.		Email	
Address		Phone	

Dataweavers Details

Contracting Entity		Contact Name	
Formation State		Role	
State ID / company no.		Email	
		Phone	
Address			

Subscription Terms

Agreement Date	
Initial Term:	
Further Period(s)	
Licensed Organization	
Hosting Services Subscription	

Digital Experience Platform	
Jurisdiction	
Billing Frequency	
Billing Currency	
Payment Terms	

Subscription Tier

Product Name	
Product Tier	
Support Tier	
Approved Partners	
Upgrades Included	
Detail of inclusions	

Fees

Onboarding Fee				
Onboarding Scope			Payable	Onboarding Fee (ex Applicable Taxes)
Total Onboarding Fee				\$
Subscription Fees				
Support Type	Monthly Subscription Cost #	Number of Months	Payable	Subscription Fees (ex. Applicable Taxes)#
Total Subscription Fees				\$
Hosting Services Fees				
Provider	Est. Monthly Azure Cost ^{*^}	Number of Months	Payable	Hosting Services Fees (ex. Applicable Taxes) ^{*^}
Total Hosting Services Fees				\$
Total Contract Value (ex. Applicable Taxes)				\$

[^]There will be an increase in the Azure Hosting Services Fees to cater for a side-by-side upgrade during the upgrade process, estimated at [Azure Upgrade Cost per Month] per month for an estimated 3 months.

^{*}Azure Hosting Services Fees were estimated as at [Azure Estimation Date (DD/MMM/YYYY)] – fees are subject to change over time in accordance with Microsoft terms.

#Fees are subject to an annual CPI increase.

Approved Applications & Version Matrix

<https://www.dataweavers.com/legal/approved-application-matrix>

Minimum Hosting Service Environment Details

Number	Type	Region/s	Environment Configuration Size	Subscription ID
1	Production	<insert>	See Scope below	<insert>
2	Non-production	<insert>	See Scope below	<insert>
3	Non-production	<insert>	See Scope below	<insert>

Third Party SaaS Services

Service Provider	Service Name	Availability Target	Monitored by	Reference link

Third party SaaS SLA's are subject to their respective vendor SLA's.

Included website URL/s

- <Insert URLs>
- <Insert URLs>

Production Performance Criteria

Approach	Agreed Monthly Overage	Estimated Monthly Capacity (Traffic)	Avg. Time to First Byte	Availability target for Content Serving Services

DevOps Configuration

Hosted Pipelines Included	
Number of Developer Seats	
Load Testing Minutes Included	
DevOps Hosting Fees per Month	

Compliance Dependency

Compliance Requirement	Customer Requires Compliance?	Details
GDPR		
PII		
PCI-DSS		
Other		

Scope

[Solution Diagram]

*Backups are to be held in the same Region/s listed under the Minimum Hosting Service Environment Details in this Order Form.

Special Conditions

[any special conditions]

Signing

Authorized Dataweavers Representative:	Authorized Customer Representative:
Role:	Role:
Date:	Date:
Signature:	Signature:

By signing this Order Form, the Customer agrees that it is bound by the Dataweavers Terms of Service (and other documents incorporated into it by reference) and creates a 'Subscription' as defined in the Dataweavers Terms of Service.