

Service Catalogue

Service	Description	Once Off Cost (excluding taxes)	Per Month (excluding taxes)
Adding additional Website onto existing Environment	Where you require an additional website to be added to the existing environment. Typically, your development team or agency will carry out the code and content work to develop an additional website. Dataweavers will then assist with adding the website to the infrastructure and service: Adding Certificates, adding/binding domains, assisting with rollout/go-live plan, adding to monitoring and reporting, adding app initialization settings, providing pre-rollout, non-production and staging vanity domains.	From \$5,600	From \$500

Adding a component to the build or deployment pipelines	Optimize your build and deployment pipelines with our comprehensive enhancement services. Whether you need to integrate unit testing, code scanning, automated publishing, or automated testing, we ensure these critical features are seamlessly added to your workflow. The Dataweavers Pipelines have standard extension points during the build cycle. Our service focuses on setting up these enhancements to improve code quality, security, and efficiency, reducing errors and accelerating release cycles. With everything properly configured and automated, you can confidently push code changes, knowing that your deployment process is reliable, secure, and efficient. Supported additions include but are not limited to: Testing Frameworks: • Xunit/Nunit/MSTest for C# Code • Jest/BareTest/Mocha • Deno for JavaScript/Typescript SAST: • SonarCloud • GitHub Advanced Security for Azure DevOps UI Tests • Selenium (Webdriver)	From \$2,400	POA
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	• Puppeteer / Cypress/Webdriver IO/Playright/Cucumber Note: The customer is responsible for the test service subscription /licencing costs where required.		
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Additional Azure Infrastructure	Often to support a new integration or build customization you may need additional Azure infrastructure deployed and supported. The following options are available. These will be deployed to a set resource group “middleware” or “custom”. Additional App Service – for example to host .net API project. • Azure App Service and Service Plan • Azure Function • Azure Service Bus • Azure Blob Storage • Azure Cosmos DB These will be created in the target environment with our IAC process, linked to log analytics and scaled / managed appropriately. Where required for public http endpoints linking certificate registration and wrapping in Azure Front Door and Cloudflare are included. Deploying code or application through a new pipeline to these components is a separate catalogue item.	From \$2,400	POA
Adding a new custom database	Extend your Sitecore Ecosystem under our management with your custom databases added, configured, and secured in line with our standards. We handle everything— from setup to secure configuration and backup guaranteeing that your new database works seamlessly with your existing Sitecore environment and is available to be edited and used by your development team.	From \$2,800	POA

Setting up Log Forwarding (Security and/or Application monitoring)	We set up Log Forwarding which ensures that your security and application logs are efficiently routed to a centralized monitoring system. By configuring log forwarding, we help you enhance security, streamline troubleshooting, and maintain compliance. This service includes the setup of log sources, configuration of forwarding mechanisms to Azure Event Hub for your team to integrate with your preferred monitoring tools, enabling real-time analysis and proactive response to potential issues.	From \$600	POA
Adding a new Build or Deployment Pipeline	Streamline your platform with an additional Build or Deployment Pipeline. Where there is additional requirement such as Front End only pipelines, we create and implement automated pipelines for efficient, scalable, and reliable builds and deployments. Enhance your development workflow, reduce manual tasks, and ensure faster, smoother releases.	From \$10,000	POA
Changing the Sitecore Serialization solution	Where you require your pipelines to be updated to support an adjustment of content serialization method between TDS, Unicorn and SCS	From \$10,000	POA
Adding Single Sign On for Sitecore	Using App Registrations and Sitecore Identity plugins we ensure that access to your Content Management environment is available via Single Sign On. This is both a security and efficiency uplift for your team and Sitecore environment.	From \$5,600	POA

Adding Advanced DDoS Protection and Bot Protection (Cloudflare)	Further protect your organization and website availability from threats and unlock additional visibility into your website traffic by adding Dataweavers Cloudflare Advanced DDoS and automated BOT protection along with CDN caching. Cloudflare DDoS protection secures websites, applications, and entire networks while ensuring the performance of legitimate traffic is not compromised. Cloudflare Enterprise BoT Management is available across the Dataweavers Managed Security componentry, providing BoT Fighting modes to detect and mitigate bot traffic and view analytics. Highly configurable and specifically tuned	From \$10,000	Per Azure Marketplace offer
Cloudflare Zero Trust	Cloudflare Zero Trust provides an ability to provide authenticated access to the management services. Cloudflare Zero Trust is used to secure access to Sitecore Management URLs hosted on Azure PaaS services. This is used in conjunction with Azure IP whitelists to restrict access to these services from the internet and tie source IPs to the Cloudflare Zero Trust platform and prevents users from accessing Azure PaaS service URLs.	From \$8,400	Per Azure Marketplace offer
Bulk Redirect (Cloudflare)	Bulk Redirects allow you to define a large number of URL redirects. These redirects navigate the user from a source URL to a target URL using a given HTTP status code. URL redirection is also known as URL forwarding. This allows redirects to happen at the edge as soon as possible.	From \$1,500	From \$300 per 500 redirects
Add Custom Worker (Cloudflare)	Dataweavers Can Add Custom Workers. This is most often used to manipulate incoming requests before hitting the Sitecore origin.	POA	POA
Extended Transition Out Support	Agreed daily rate to provide transition out services to the Customer. Consisting of appropriate technical and non-technical resources required to manage the transition.	\$2,800 per day	N/A

Disaster Recovery Test	If your organization requires Dataweavers to perform a Disaster Recovery test Dataweavers can co-ordinate simulation of disaster scenarios at an agreed time and provide test results. Alternatively, Dataweavers can participate in customer disaster simulation exercises.	From \$4,800	N/A
New production or non-production environment (Non-Clone)	Expand your infrastructure with ease by adding a new production or non-production environment tailored to your specific needs. Our environment setup service handles everything from provisioning resources to configuring settings, ensuring that your new environment is fully integrated, secure, and ready to support your applications. Whether you're launching a new product, testing features, or scaling operations, we ensure a smooth and efficient setup process, allowing you to focus on your core business while we take care of the technical details.	POA	N/A
Reporting Metrics Request	Where you request additional metrics to be included in the monthly report. Standard means the metric is already collected by Dataweavers and simply requires inclusion in the report. Enhanced means the metric is not collected but could be using one of the available tools we have, or the provision of new tool or adoption of a customer-owned tool is required.	POA	N/A
3rd party Audit Request	Dataweavers may assist with information pertaining to a 3rd party audit requested by the customer, including: • Sitecore pro services	\$2,800 per day	N/A

	• APRA • Security companies • ISSOC PCI		
Sitecore Feature Assessment	When Sitecore introduces new features and functionality specific to Microsoft Azure, we can help your team analyze, plan and architect the introduction of those features into your environment.	\$2,800 per day	N/A
Sitecore DevOps Training	Our team can help introduce the fundamentals of DevOps into your Sitecore team. Helping you understand how to Work, Build, Release and Test better with Sitecore and Azure.	\$2,800 per day	N/A
Sitecore DevOps Assessment	If you already have a DevOps process for your Sitecore solution, let us help you analyze for best practice and recommend ways to improve your DevOps process.	From \$5,600	N/A
Sitecore Critical Event Support	If you are launching a new product, expecting significant volumes of traffic or just need dedicated or on-site support for a special event, we can provide access to a dedicated DevOps & Infrastructure engineer.	POA	N/A
Sitecore Performance Testing	Dedicated Performance Testing for your Sitecore solution can be provided by Dataweavers. Using our hyper-scale cloud testing platform, we can generate real load to your website within minutes.	From \$150 per test	N/A

Sitecore Security Tests	Protect your organization against threats and achieve compliance. Dataweavers provides point-in-time security tests for your Sitecore PaaS Solution. Testing include OWASP, PCI-DSS, PII and GDPR.	From \$10,000	N/A
Sitecore Ad-hoc fixes	Bespoke .NET Development required to bring your Sitecore solution into a PaaS compatible state. Whilst typically completed by your development partner, our team can assist with your PaaS requirements if time or capacity is at a premium.	\$ 2,800 per day	N/A
Sitecore Licence Compliance Realignment	Are you unclear of your licencing compliance? Dataweavers can work with your legal team to ensure your Sitecore is licence compliant.	FOC	N/A