

## ANNEX B: Subprocessors

Dataweavers uses its Affiliates and a range of third party Subprocessors to assist it in providing the Services (as described in the Agreement). These Subprocessors set out below provide cloud hosting services; application Processing services; database services; email sending/tracking services; as well as incident tracking, response, diagnosis and resolution services.

### Dataweavers

Entity Name	Description of the performance	Corporate Location
Microsoft	Microsoft Azure services, Search Services	Redmond, USA
Cloudflare	Web performance and security services	San Francisco

### Sitecore Managed Cloud (if applicable)

Entity Name	Description of the performance	Corporate Location
Microsoft	Microsoft Azure services	Redmond, USA
Rackspace	Premium Support services	San Antonio, USA
SearchStax	Search Services	El Segundo, USA
Cloudflare	Web performance and security services	San Francisco

### Sitecore EXM (if applicable)

Entity Name	Description of the performance	Corporate Location
Message Systems (Sparkpost)	Email Delivery Services	Columbia, USA

### Sitecore Content Hub (if applicable)

Entity Name	Description of the performance	Corporate Location
SendGrid	Email Delivery Services	Denver, USA
Microsoft	Microsoft Azure services	Redmond, USA

Cloudflare	Web performance and security services	San Francisco, USA
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**Sitecore AI (if applicable)**

Entity Name	Description of the performance	Corporate Location
Microsoft	Microsoft Azure services Including Databricks/Spark Model Training	Redmond, USA
SendGrid	Email Delivery Services	Denver, USA
Microsoft	Microsoft Azure services	Redmond, USA

**Sitecore Personalise (Boxever) (if applicable)**

Entity Name	Description of the performance	Corporate Location
AWS	Cloud based infrastructure for hosting data	Seattle, USA
Looker	Business Intelligence Reporting	Santa Cruz, USA
Zartis	Staffing Agency for development and engineering	Cork, Ireland

**Sitecore OrderCloud (if applicable)**

Entity Name	Description of the performance	Corporate Location
Microsoft	Microsoft Azure services	Redmond, USA