

# Dataweavers WebOps Plans

Feature	Standard	Standard 24x7	Premium
<b>SLA</b>			
Availability Website	99.90%	99.90%	99.99%
Support (P1's) Platform	24x7	24x7	24x7
Support (P2-P4's) Platform	8x5	24x7	24x7
Performance TTFB/Core web vitals	✓	✓	✓
Guaranteed hosting costs.	✓	✓	✓
Instances	One	One	Option to Add (\$)
Environments	Dev, UAT, Prod	Dev, UAT, Prod	Additional Environments (\$)
<b>PerfOps</b>			
High Availability & Disaster Recovery	✓	✓	✓
Regions	2	2	2 to 10
CDN Smart Config	✓	✓	✓
Stack Scaling inc. Load Balancing	✓	✓	✓
Stack Capacity Plan w/Auto-scale	✓	✓	✓
<b>DevOps</b>			
CI & CD Pipelines with Workflow	✓	✓	✓
Blue/Green deployments	✓	✓	✓
Branching strategies	✓	✓	✓
Release Tracking/History	✓	✓	✓
Launch Support	X (\$)	X (\$)	✓
Upgrades Annually	1	1	1
<b>SecOps</b>			
Secure-by-default architecture (SSL, Key vault, ATP, TDE, Auditing)	✓	✓	✓
Advanced Security (network transmission - Private Link)	X	X	✓
Application Patching (Including zero-day)	✓	✓	✓
SAST (SonarCloud, FXCOP including application specific rules)	X	X	✓
DAST (DW Zap Cloud)	X	X	✓
WAF (Including custom WAF rules)	✓	✓	✓
WAF (Managed rules)	X	X	✓
Role Based Access Control	✓	✓	✓
DDoS Protection 24x7	✓	✓	✓
Critical Event Support (Security/DDoS) 24x7	X	X	✓